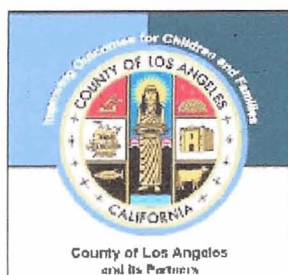


# ACCESSING HEALTH AND HUMAN SERVICES PROGRAMS

## MOST COMMONLY REQUESTED DOCUMENTS



	CALIFORNIA CHILDREN'S SERVICES (CCS) (800) 288-4584	CHILD HEALTH & DISABILITY PREVENTION PROGRAM (CHDP) (800) 993-2437	HEALTHY KIDS (888) 4LA-KIDS	HEALTHY FAMILIES (888) 747-1222	MEDI-CAL (877) 597-4777	MEDICARE (800) MEDICARE	CALWORKS (877) 481-1044	CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI) (877) 481-1044	CALFRESH (877) 597-4777	GENERAL RELIEF (877) 481-1044	IN-HOME SUPPORTIVE SERVICES (IHSS) (888) 944-IHSS	WOMEN, INFANTS AND CHILDREN (888) WIC-BABY	CHILD SUPPORT SERVICES (323) 890-9800	MENTAL HEALTH (800) 854-7771
	HEALTH						INCOME						OTHER SERVICES	
<b>PROGRAM FEES/CO-PAYMENT</b>	✓		✓	✓										
<b>Required Documents</b>														
Birth Certificate (for each applicant)				✓			✓	✓		✓	✓		✓	
Resident Alien Card (If not a US Citizen) or other residency documents				✓	✓	✓	✓	✓	✓	✓	✓	✓		
Proof of California Residency: Driver's License, State ID Card or current letter mailed to you at your address	✓		✓	✓	✓		✓	✓	✓	✓	✓		✓	✓
Social Security Card					✓	✓	✓	✓	✓	✓	✓		✓	✓
Medicare Card or other health insurance card	✓	✓			✓		✓		✓		✓		✓	✓
Marriage Certificate							✓			✓	✓			
School Enrollment/Attendance Papers							✓			✓				
If pregnant or applying for unborn child, Proof of Pregnancy				✓	✓		✓		✓			✓		
<b>Proof of Income</b>	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓
Child/Spousal Support: child support and/or spousal support award letter, copies of check received or statement from Child Support Services Department for last month	✓		✓	✓	✓		✓						✓	
<b>Proof of Resources:</b> all current bank statements, property statements, auto registration, life and/or burial insurance policies, life estate agreement					✓		✓	✓		✓	✓			
<b>Proof of Expenses/Proof of Deductions:</b> work clothing and transportation costs, current taxes, medical insurance, etc.	✓		✓	✓	✓		✓	✓	✓	✓			✓	
<b>PROOF OF INCOME &amp; EXPENSES: If you have any of the documents listed in the two sections below, bring them with you.</b>														
<b>INCOME</b>							<b>EXPENSES</b>							
<b>If employed:</b> copy of most recent pay stub with name of employer and person who worked OR Signed statement from employer with gross monthly income stated and dates received							For care of a child or disabled adult: receipts, bill or cancelled check that show name of the person cared for, cost of care, and the name of the person who paid for the care							
<b>If self-employed:</b> copy of last year's federal income tax return (with Schedule C) or last 3 months' profit and loss statements.							For housing and utility costs: receipts or bills that show user's name and amount due							
<b>If disabled or retired:</b> copies of award letters or bank statements showing direct deposits							For medical costs for the disabled or persons age 60 or older: bills, receipts, medical insurance premiums, or cancelled checks that show the name of the person who incurred the expense, cost and name of person who paid for the care.							
<b>If currently receiving benefits:</b> proof of the amount (i.e. unemployment insurance, Social Security, workers compensation, veteran income checks or disability insurance)							For court ordered support payments: receipts, cancelled checks or money orders that show who the payment was for and the amount paid							
<b>If income from a loan:</b> copy of loan papers with the name of person who is receiving the loan, the amount and current balance							For self employed: signed receipts, cancelled checks or statements from whom you get your supplies							



## WHERE TO ACCESS THE MOST COMMONLY REQUESTED DOCUMENTS

DOCUMENT	DEPARTMENT	PHONE NO. & WEBSITE
Birth, Death, and Marriage Certificates	Registrar Recorder/County Clerk Department Headquarters 12400 Imperial Highway Norwalk, CA 90650	1-800-201-8999 <a href="http://www.lavote.net">www.lavote.net</a>
Resident Alien Cards or other Residency Documents	U.S. Citizenship and Immigration Services	1-800-375-5283 <a href="http://www.uscis.gov">www.uscis.gov</a>
Proof of California Residency: Driver's License, State ID	California Department of Motor Vehicles (DMV)	1-800-777-0133
Social Security Card	Social Security Administration (SSA)	1-800-772-1213 <a href="http://www.ssa.gov">www.ssa.gov</a>
Copies of Income Tax Return	Internal Revenue Service (IRS)	1-800-829-1040 <a href="http://www.irs.gov">www.irs.gov</a>
Child Support Documents	Child Support Services Department	1-800-615-8858 or (323) 890-9800 in LA County <a href="http://www.childsupport.co.la.ca.us">www.childsupport.co.la.ca.us</a>

## KEY COUNTY OF LOS ANGELES HEALTH & HUMAN SERVICES PROGRAM

- CALIFORNIA CHILDREN'S SERVICES (CCS)  
(800) 288-4584  
[www.dhcs.ca.gov/services/ccs](http://www.dhcs.ca.gov/services/ccs)
- CHILD HEALTH & DISABILITY PREVENTION PROGRAM (CHDP)  
(800) 993-2437  
Long Beach: (562) 570-4226  
Pasadena: (626) 744-6016  
[www.dhcs.ca.gov/services/chdp](http://www.dhcs.ca.gov/services/chdp)
- HEALTHY KIDS  
(888) 4LA-KIDS (452-5437)  
[www.chigla.org](http://www.chigla.org)
- HEALTHY FAMILIES  
(888) 747-1222  
[www.healthyfamilies.ca.gov](http://www.healthyfamilies.ca.gov)
- MEDI-CAL  
(877) 597-4777  
[www.dhcs.ca.gov/services/medi-cal](http://www.dhcs.ca.gov/services/medi-cal)  
[www.ladpss.org/new\\_portal/dpss\\_medical.cfm](http://www.ladpss.org/new_portal/dpss_medical.cfm)
- MEDICARE  
(800) MEDICARE (633-4227)  
[www.medicare.gov](http://www.medicare.gov)
- CALWORKS  
(877) 481-1044  
[www.ladpss.org/dpss/calworks](http://www.ladpss.org/dpss/calworks)
- CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI)  
(877) 481-1044  
[www.ladpss.org/dpss/capi](http://www.ladpss.org/dpss/capi)
- CALFRESH  
(877) 597-4777  
[www.ladpss.org/dpss/food\\_stamps](http://www.ladpss.org/dpss/food_stamps)
- GENERAL RELIEF  
(877) 481-1044  
[www.ladpss.org/dpss/general\\_relief](http://www.ladpss.org/dpss/general_relief)
- IN-HOME SUPPORTIVE SERVICES  
(888) 944-IHSS (944-4477)  
[www.ladpss.org/dpss/ihss](http://www.ladpss.org/dpss/ihss)
- WOMEN, INFANTS AND CHILDREN  
(888) 942-2229  
(888) 942-9675  
[www.wicworks.ca.gov](http://www.wicworks.ca.gov)
- CHILD SUPPORT SERVICES  
(800) 615-8858 or (323) 890-9800  
<http://childsupport.co.la.ca.us>
- MENTAL HEALTH  
(800) 854-7771  
<http://dmh.lacounty.gov>

### OTHER NUMBERS OF INTEREST

- 211 LA COUNTY  
[www.211lacounty.org](http://www.211lacounty.org)
- ACCESS FOR INFANTS AND MOTHERS  
(800) 433-2611  
[www.aim.ca.gov](http://www.aim.ca.gov)
- COUNT OF LOS ANGELES JOB HOTLINE  
(800) 970-5478  
<http://dhr.lacounty.info>
- LOW INCOME HOUSING INFORMATION  
(800) 731-HOME (731-4663)  
[www.hacola.org](http://www.hacola.org)
- LACOUNTYHELPS!  
[www.lacountyhelps.org](http://www.lacountyhelps.org)
- SUPPLEMENTAL SECURITY INCOME  
(800) 772-1213  
[www.socialsecurity.gov/ssi](http://www.socialsecurity.gov/ssi)